International Journal of Innovation, Management and Technology

CONTENTS

Volume 12, Number 1, February 2021

Leadership Capability: "What We Do as a Leader" Tran Kim Sang	1
A Study of Favorability of Puzzle Game Design for Older People	7
Robust Optimization of Travel Management in Europe	11
A Theoretical Framework for Customer Satisfaction and Customer Loyalty at Automobile after Sales Service Ce	entres
	15
Vioneshwaran SR and M. Mathirajan	