Measurement Bullwhip Effect in a Single Echelon Supply Chain Using Fuzzy Approach

Ying Xie and Li Zhou

A Novel Approach to Prevent SQL Injection Attack Using URL Filter

Sangita Roy, Avinash Kumar Singh, and Ashok Singh Sairam

Trust and Publishing Management for Streaming Media Services

Alsharif M. Ahmed and Qian Depei

Determining the Blend Knowledge Management Strategy by a Fuzzy Expert System

Sanaz Pourdarab, Hamid Eslami Nosratabadi, and Ahmad Nadali

Knowledge Management in Inter-Societal Academic R&D

Raghav V. Sampangi, Shrestha Rath, and Wu Lijuan

The Moderating Role of Environmental Dynamism on the Influence of Innovation Strategy and Firm Performance

Hsiang-Feng Ting, Hsien-Bin Wang, and Dja-Shin Wang

The Key Success Factors of Small Business Innovation and Research of Taiwan Automotive Electronics Industry

Chengter Ho and Yi-Fan Yang

Reflexion on Emergent Earned Value Schedule Methods

Tiago Moreira and José Figueiredo

Developing Sequence Pattern of Diseases Using PrefixSpan Method Study Case: Dr. Soetomo General Hospital

Silvia Rostianingsih, Gregorius Satia Budhi, and Leonita Kumalasari Theresia

An Adaptive Data Replication Technique with Online Advertising for P2P VoD Services

Chien-Peng Ho, Senior Member, IACSIT, and Chia-Ling Hsieh

A Novel Method to Search for Similar Video Clips within a TV Broadcast

Nael Hirzallah

On the Life Time in Compass Routing on Delaunay Triangulation in Wireless Sensor Networks

Hassan Asadollahi, Hadi Asharioun, Abdul Samad Ismail, and Sureswaran Ramadass

Several New DWT-Based Methods for Noise-Robust Speech Recognition

Jeih-Weih Hung, Hao-Teng Fan, and Syu-Siang Wang

Investigating Online Shopping System in Iran as a Developing Country
B. Zibanezhad, M. Makhlughian, and A. Salajegheh
The Use of Business Metadata to Support Decision-Making Processes..................................................557

Muzaffar Hamzah and Anthony Sobey
Technology Selection for Product Innovation Using Analytic Network Process (ANP)—A Case Study........560

G. Thangamani
The Influence of Transformational Leadership and Organizational Commitment on Job Satisfaction and Employee Performance..................................................................................................................566

H. M. Thamrin
Justice and Customer Emotion’s Effect on Complaint Handling Satisfaction: A Survey on Complaint Attitude Handling..................................................................................................................573

Badawi
Data Exchange Model of Patient Records in Kingdom of Saudi Arabia Using Cloud Computing.............580

Hosam F. El-Sofany, Khalid F. Al-Otaibi, and Majed S. Alsanea
Cost Efficient Proxy-Based Real-Time Streaming System.............................................................................590

Akbar Badhusha Mohideen, M. I. Buhari, and Haja M. Saleem
Business Process Based Analysis for e-Government Services Improvement..................................................594

Corradini Flavio, Falcioni Damiano, Polzonetti Alberto, and Re Barbara
Enhancing Organizational Performance through a New Proactive Multilayer Data Mining Methodology: An Ecommerce Case Study...........................................................................................................600

Masoud Pesaran Behbahani, Islam Choudhury, and Souheil Khaddaj
Knowledge Management in Software Companies—An Appraisal.................................................................608

B. Gopalkrishna, Lewlyn L. R. Rodrigues, P. K. Poornima, and Shivanshu Manchanda
The Relationship between Non-Financial Performance and Financial Performance Using Balanced Scorecard Framework: A Research in Cafe and Restaurant Sector................................................................614

Devie, Josua Tarigan, and Deborah Christine Widjaja
Compliance to Corporate Governance Code by Listed Companies in Egypt and the UAE......................619

Afaf Mubarak
Tragedy of the Commons in the Production of Digital Artifacts.................................................................625

Karthik Jayaraman
Towards the Globalization of Communication Using Global Information Systems (GIS): From Theory to Practice........................................................................................................................................628

N. Hashemi Taba and A. S. Khatavakhotan
What’s the Principles of Technology Management—Eliciting Technology Management Principles through Expert Opinion..................................................................................................................631

Syaiful-Rizal Hamid, Boon-Chong Chew, and Sarah Halim
Tips for Writers to Provide Reading Material for Learners in the Foundation Phase................................637

Cornelia G. A. Smith
A Novel Data Hiding Method by Using Chaotic Map and Histogram...........................................................642

R. Haghnavaz Koochaksaraei, V. Aghazarian, A. Haroonabadi, and A. Hedayati